



# Tour Information Sheet



**Hepburn Energy offers tours of the energy park for groups during warmer months of the year**

## **What happens on a Hepburn Energy Tour**

Each tour allows for a one-hour visit to the Hepburn Energy Park.

The Hepburn Energy tour guide will provide information on the background of our co-operative, details of the wind turbines and their energy production and future plans for our energy park. Our tours are held as a casual and conversational experience, there will be plenty of time to answer any visitor questions. More formal co-operative presentations can be offered upon request at an additional cost, please contact [info@hepburnenergy.coop](mailto:info@hepburnenergy.coop) if this is what you would prefer.

## **What to expect on the day**

Visitors are required to meet the Hepburn Energy tour guide at the entrance of the wind park - 2040 Ballan-Daylesford Road, Leonards Hill.

Tour buses can either park at the entrance, for a walking tour or, drive up to the hardstand of the turbines with the guidance of the Hepburn Energy tour guide. The walk or drive is approximately 400m uphill from the front gate to 'Gale' our first turbine. Visitors will get to view the turbines up close and see views of the surrounding farmland.

## **Hepburn Energy tour pricing**

All Hepburn Energy tours cost a base rate of \$200 for up to 10 visitors. Extra visitors incur an additional cost of \$5.00 per person with a maximum of 50 visitors at one time.

Tour visitors are welcome to combine with other interested groups to save on tour fees.

## Participant requirements

The Hepburn Energy Park site is an operating wind farm; all visitors, including students, must wear closed-toed shoes. Sun/Rain protection is also advised to cover the changing weather conditions. On extreme weather days, excursions must be cancelled and moved to a later date. Please view our cancellation policy below.

Where a driving tour is preferred or required, visitors are required to provide their own transport to move between the park entrance and the wind farm hardstand at the base of the turbines. Ideally, the vehicle will include a seat for the Hepburn Energy tour guide. The speed limit on site is 25 km per hour.

There are no facilities, including toilets or water, available at the wind farm, visitors must come prepared. There is no consumption of alcohol or smoking etc allowed on site and no pets are allowed as this is a working farm with cattle.

Hepburn Energy tours are limited to 50 visitors at a time. The co-operative requires the full names of each person visiting the site to be kept on a registry. During the tour, all visitors must stay within the group whilst walking on site and be fully visible to the tour host at all times, adhering to any setbacks from the turbines and ancillary infrastructure as explained by the tour guide.

## Hepburn Energy Tour Cancellation Policy

This cancellation policy relates to cancellations that are received by phone/email during open office hours. Requests received between the hours of 6 pm and 7 am will apply to the next business day.

Cancellation or change of date between 7 days and 48 will result in a 50% cancellation fee. Cancellation or amendments 48 hours before the booking, or non-appearance, will result in a full fare forfeiture. Special consideration can be given in appropriate circumstances.

Where a tour cancellation must occur due to extreme weather conditions or unplanned maintenance tours will be rescheduled. If participants would prefer to cancel with a refund a \$40 administration fee will be deducted. Prices stated are per person, in Australian dollars, inclusive of GST and are subject to change.

## How to book a Hepburn Energy tour

All tours require registration as a first step. By registering we can check if the date is suitable, confirm your booking fee and provide you with a booking reference number needed to make payment.

Once you have received your booking reference number you will need to pay for your tour via our website shop.

We only run tours from October to April and recommend registering your interest for a tour at least a month in advance.

Register for a tour on our website here:

<https://www.hepburnenergy.coop/community-energy-park-tours/>

